

Terms & Conditions



Terms & Conditions

- Guests conducting Safaris or any other activity with us are doing so at their own risk. Indemnity forms are required to be filled in upon entry. We cannot be held liable for any circumstances that are beyond our control.
- We cannot be held liable for any circumstances like extreme weather conditions, road closures etc. that is beyond our control which might influence your safari.
- Our professional guides will make sure guests have the best experience possible, but unfortunately we cannot guarantee viewing any of the big 5, although the Kruger Park is one of the best places in Africa to view them.
- We do not take any responsibility for any loss of items taken on safari that belongs to guests.
- Safari can only be Booked once 50% deposit has been received. Safari will not be conducted until full payment received. We require full payment 72 hours before departure.
- Bookings can only be confirmed once full payment has been received.
- Cancellation policy:
 - We require full payment before your safari starts 72 hours before due date.
 - Cancellations made after payment received will be charged 10% cancellation fee.
 - Cancellations received from guests 12 hours before the safari should have started will have no refunds due to payment already made.